



May 28, 2020

Dear Customers and Partners,

2020 presented us all with an unprecedented challenge that has impacted every corner of the world we live in. Our hearts go out to the millions of people that COVID-19 has impacted and the family members and loved ones of the hundreds of thousands that have lost their lives. It has been tough, and it will be tough, but we will make it through this.

Globally, IRISO has been closely monitoring local public health authorities and taking actions in accordance with their advisories. Measures to ensure the safety and wellness of all IRISO employees including enhanced sanitation of facilities, proper safety practices and utilization of recommended PPE as well as opting for online meetings to replace in-person meetings, around the globe have all been made.

Despite the global volatility brought on by COVID-19, IRISO has been effective at minimizing the impact on our operations and supply chain. This is a result of the quick response and strong coordination from our headquarters as well as the effective global communication and collaborative spirit of all IRISO employees in each of our facilities. This experience continues to test our abilities while it builds and adds new strengths to our organization.

At IRISO U.S.A. we have maintained a steadfast focus on our business continuity as well as the health and safety of our customers and employees. We have continued to work through this crisis because we know others depend on us. Whether it is designing a customized IRISO connector solution, proposing an IRISO connector solution to a customer in order to solve a challenging product connectivity design or expediting an urgent shipment order, we have been there throughout all of this and we will continue to be there when the pandemic is over.

During the past few weeks, we have seen signs of a return to business in the United States. In our home State of Michigan, the automotive manufacturing engine has started again. Car dealerships, retail stores and restaurants have begun to reopen their doors. While employees at IRISO U.S.A. continue to follow governmental guidelines and work safely from home, we eagerly await a return to the safe and more personable work environment of our office.

We thank all our customers for their continued support and interest in our products. You are the reason we strive for excellence each day.

We thank our community. The unwavering dedication and devotion to the safety of others by our first responders, healthcare workers, essential employees and leaders has been truly inspiring.

I thank all the employees at IRISO U.S.A. for the steadfast commitment to providing the superior service and support that our customers have come to expect of us during this exceptional period.

We are all in this fight together. Let's keep safe and help others in our community to stay safe too. Together we will win this fight.

Regards,

Roy Thorson

President, IRISO U.S.A., Inc.